

Good Guest GUIDE

YOUR EXPERIENCE

Short-Term Accommodation Rental (STAR)





relax with confidence

The Town of Sylvan Lake requires all short term accommodation rentals (STARs) to be licensed. Licensing helps ensure the quality and safety of accommodations for visitors and provides guidance for hosts.

What is a STAR?

The business of offering a home, or a portion of, to a guest for a stay of 28 days or less.

What to look for in your STAR

HOME SAFETY & EVACUATION FLOOR PLAN

The plan must contain all exits and be displayed in each bedroom, sleeping space and in the entryway of the STAR. The plan must include:

- identify all rooms (bedrooms, kitchen, livingroom, etc)
- identify the location of a sleeping space is you are applying for one
- identify all the doors and windows
- identify all fire extinguishers and their location
- identify the fire exit from the STAR for each bedroom and sleeping space

OCCUPANCY

- Maximum of 2 adults per bedroom
- children under the age of 18 years does not calculate into the occupancy
- Maximum of 1 additional sleeping space with 2 adults maximum (if applied for)
- Parking is based on the number of bedrooms applied for

As a licensed operator, your host is required to follow the rules set out in the Short-Term Accommodation Rental Licensing Bylaw #1842/2021

YOUR STAR LICENSE NUMBER:

Find your host's operator license posted inside the entrance of the property

for more information visit sylvanlake.ca



good guests are good neighbours



Community Guidelines

Your vacation accommodation is likely next door to someone else's home. The Town of Sylvan Lake has bylaws in place to ensure communities are safe and enjoyable for everybody. For commonly requested bylaw visit sylvanlake.civicweb.net



Noise

visit sylvanlake.civicweb.net
Community Standards Bylaw



Garbage and Recycling Schedule

visit sylvanlake.ca/Collection



Parking for Visitors

visit sylvanlake.ca/en/public-services/visitor-pay-parking.aspx

Your host has provided parking for you on the property during your stay. We strongly encourage you to use that parking. Please respect your neighbours by not utilizing all the street parking.



Pets Regulations

Dogs must be leashed, and in control at all times, except in the designated off leash Dog Park.

visit sylvanlake.civicweb.net

Responsible Animal Ownership Bylaw



Fire Pits & Fire Bans Information

visit sylvanlake.ca/en/public-services/fire.aspx

NOTES FROM YOUR HOST:

make the most of your stay



THE LAKE

Sylvan Lake is known for its deep, freshwater lake. Most of the shoreline is shallow for wading, swimming, splashing, and playing in the sand. Find boat, sea-doo, and kayak rentals along the lake and take a stroll past the Lighthouse!

LAKESHORE DRIVE

Iconic Lakeshore Drive is home to restaurants and pubs overlooking the lake. Find an outdoor patio and stop in for a bite, a drink, and late night entertainment.

CENTENNIAL STREET AND DOWNTOWN

Hunt for locally made treasures in boutiques throughout the downtown area. Downtown is also home to coffee shops, bakeries, spas, and more!

PARKS AND TRAILS

Wind your way around the 26+ kms of trails in Sylvan Lake. Most are paved flat ground and suitable for pushing strollers, rollerblading, biking, and walking. For nature walks, head out to nearby Jarvis Bay Provincial Park.

SNOW AND ICE

Feel the thrill of standing out on open ice when the lake freezes over each winter! Ice fishing, snowmobiling, lake skating, and the winter village light show top the list of can't-miss winter experiences.

SPECIAL EVENTS

Join in the excitement with signature events in Sylvan Lake: Winterfest, 1913 Days, Jaws at the Lake, and more! From Farmer's Markets to Food Truck Thursdays- there's always something going on!

food and drink

RECOMMENDATIONS FROM YOUR HOST

- 1 _____
- 2 _____
- 3 _____



Guest Checklist

- ✓ Understand the rules and responsibilities for the accommodation set out by your host
- ✓ Locate emergency exits such as doors and windows
- ✓ Keep the address of the property on hand to find your way back
- ✓ Record the contact information for your host
- ✓ Know what number to call for emergency and non-emergency concerns

Visitor Information

Connect with Visit Sylvan Lake for trip ideas, to find out what's happening around town, and questions! Find Visit Sylvan Lake online at visitsylvanlake.ca and on all social media @visitsylvanlake

For emergency calls regarding:

- Fire
- Crime
- Emergency medical assistance

911

For non-emergency calls regarding:

- Noise
- Parking
- Business license concerns

403 887 2141 - 8:00am - 4:30pm - Monday - Friday

403 887 3333 - RCMP 24 hour dispatch

prepare to unwind



your hosts

Accommodation Address

Host First and Last Name

Host Phone Number

Host Email

Other Contact Info

